

2014

California Department of Business Oversight Annual Report

Operation of Finance Companies
Licensed under the California
Finance Lenders Law





STATE OF CALIFORNIA EDMUND G. BROWN JR., Governor

BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY DEPARTMENT OF BUSINESS OVERSIGHT

JAN LYNN OWEN, COMMISSIONER DEPARTMENT OF BUSINESS OVERSIGHT

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Tom Dresslar, Deputy Commissioner Policy and Planning

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<u>INTRODUCTION</u>

This annual report of licensee activity under the California Finance Lenders Law (CFLL) is a composite of annual reports submitted by lender and broker licensees for calendar year 2014. Licensees' annual reports were submitted in accordance with Financial Code sections 22159(a) and 22160, which state:

22159. (a) Each finance lender and broker licensee shall file an annual report with the commissioner, on or before the 15th day of March, giving the relevant information that the commissioner reasonably requires concerning the business and operations conducted by the licensee within the state during the preceding calendar year for each licensed place of business. The individual annual reports filed pursuant to this section shall be made available to the public for inspection except, upon request in the annual report to the commissioner, the balance sheet contained in the annual report of a sole proprietor or any other nonpublicly traded persons. "Nonpublicly traded person" for purposes of this section means persons with securities owned by 35 or fewer individuals. The report shall be made under oath and in the form prescribed by the commissioner.

22160. The commissioner shall make and file annually with the Department of Business Oversight as a public record a composite of the annual reports and any comments on the reports that he or she deems to be in the public interest.

The unaudited data submitted by licensees was submitted in a format prescribed by the Department of Business Oversight (DBO).

This report and reports for prior years can be found on the DBO's website at http://www.dbo.ca.gov/Licensees/Finance_Lenders/Publications.asp.

2014 DATA HIGHLIGHTS

The number of all consumer loans in 2014 increased 22 percent from 2013, to 1,108,345 from 908,221. The aggregate principal amount, by contrast, decreased 42 percent over the same period, to \$22.9 billion from \$39.5 billion. Other highlights:

- The number of consumer loans valued under \$2,500 that were originated in 2014 increased 23.3 percent from 2013, to 361,405 from 293,089. The aggregate principal amount of such loans increased 21.1 percent over the same period, to \$264.9 million from \$218.8 million.
- Both the total number and principal amount of auto title-secured loans increased from 2013 to 2014. The number increased 16.2 percent, to 106,373 from 91,505, and the aggregate principal went up 14.1 percent, to \$381.9 million from \$334.8 million.
- The number of unsecured consumer loans valued from \$5,000 to \$9,999 increased 95.6 percent from 2013 to 2014 (39,838 to 77,930). The aggregate principal amount on such loans rose 89.6 percent over the same period (\$250.2 million to \$474.4 million).
- The number of real property-secured consumer loans decreased by 58 percent from 2013 to 2014, and the principal amount borrowed decreased by 54 percent over the same period.

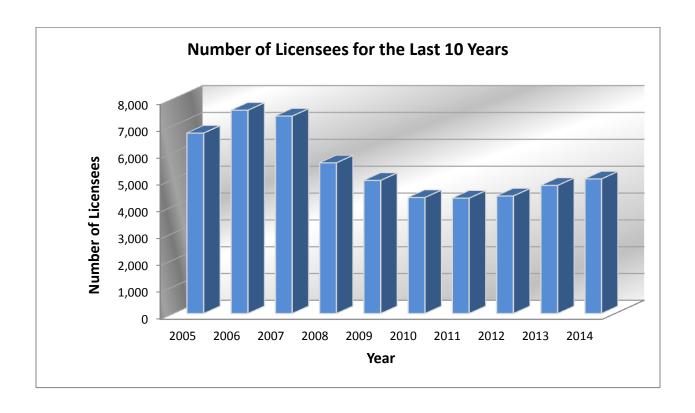
A new Schedule of Loan Activity exhibit (Exhibit I) has been added to the report that provides information on consumer loan default rates by security type and size of loan. Some highlights of that data, which reflects licensees' outstanding loans as of December 31, 2014:

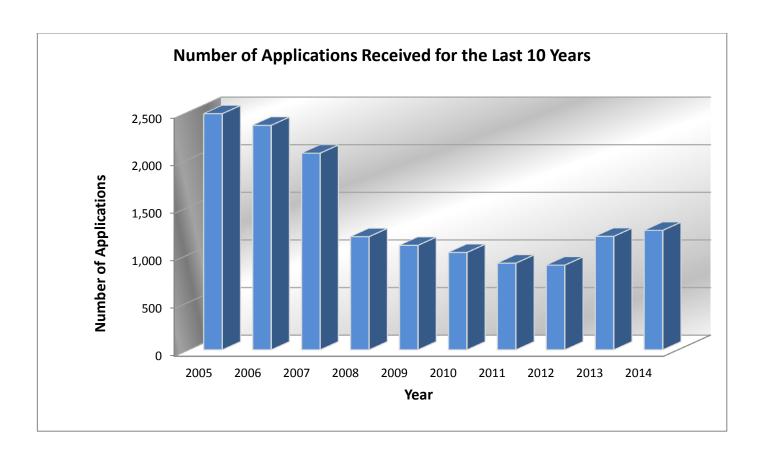
- For all consumer loans, the number of past-due loans on which lenders had stopped expecting payment and counted as losses called charge-offs represented 0.29 percent of total outstanding loans (164,054 of 55,668,750).
- By dollar amount, the highest charge-off rate came in the \$5,000 to \$9,999 range, where the ratio was 7.4 percent.
- The charge-off rate for unsecured consumer loans was 5.5 percent (111,010 of 2,028,956). The ratio for auto title loans was 4.5 percent (17,633 of 394,510).

HISTORICAL DATA – Licensees and License Applications

The table and two charts following show the number of CFLL licensees (including branches) at the end of each calendar year, and the number of license applications the DBO received each year for the last 10 years. Both have steadily increased since 2012.

Year	Number of Licensees	Number of Applications
2014	5,018	1,254
2013	4,776	1,191
2012	4,385	889
2011	4,302	910
2010	4,327	1,022
2009	4,964	1,097
2008	5,618	1,188
2007	7,358	2,065
2006	7,577	2,358
2005	6,725	2,480



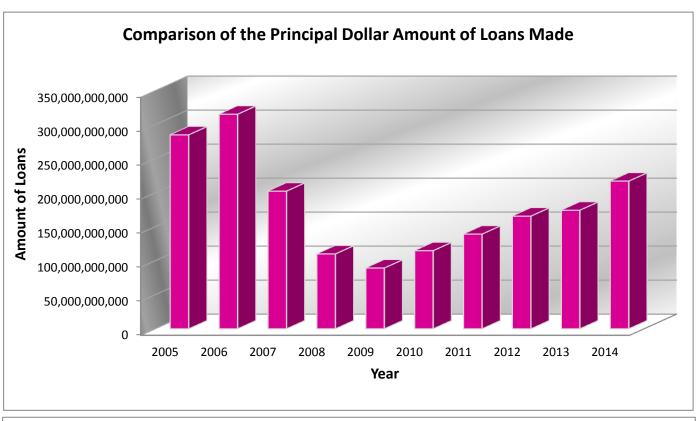


HISTORICAL DATA – Loan Volume and Principal*

The following table and two charts show historical data on the number and size of loans made by CFLL licensees.

CALIFORNIA FINANCE LENDERS							
	Number	Principal	Averag	e Size of Loans	s Made		
Calendar	of Loans	Amount of	Consumer	Commercial	All		
Year	Made	Loans Made	Loans	Loans	Loans		
2014	2,711,495	\$217,151,868,159	\$20,674	\$121,161	\$80,086		
2013	2,171,948	174,302,457,184	43,521	106,650	80,252		
2012	1,876,767	165,639,476,215	60,110	108,137	88,258		
2011	3,076,347	139,166,897,599	36,097	47,604	45,238		
2010	2,560,497	114,778,811,783	44,920	44,805	44,827		
2009	2,207,881	89,287,544,941	42,814	39,932	40,440		
2008	2,249,716	110,013,356,592	30,138	54,460	48,901		
2007	2,893,697	202,350,867,103	52,331	76,851	69,928		
2006	3,940,311	315,492,843,743	106,657	63,574	80,068		
2005	3,653,036	285,178,701,531	88,605	70,803	78,066		

^{*}Includes consumer and commercial loans.



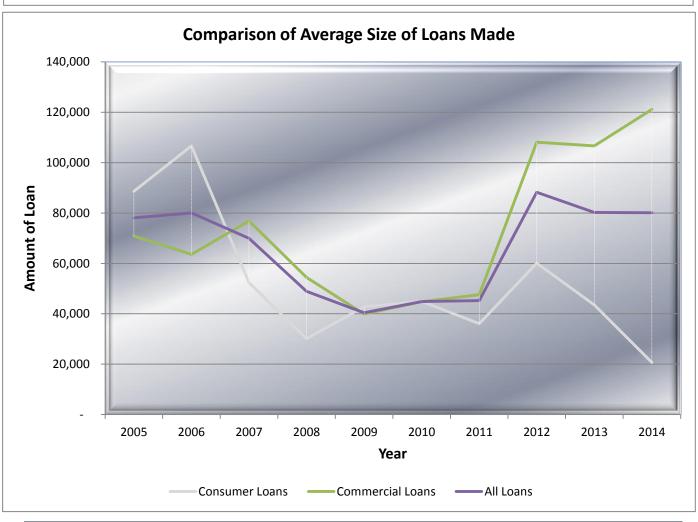


Exhibit A

California Finance Lenders Consolidated Balance Sheet As of December 31, 2014 (\$ in thousands)

<u>ASSETS</u>			% of Total Assets
Cash	\$	73,143,210	2.79
Investments	•	443,497,783	16.90
California Finance Lenders Loan Receivables		104,104,156	3.97
Other Receivables		1,196,140,162	45.59
Reserves and Withholds by Banks and Finance			
Companies		4,087,288	0.16
Real and Personal Property (Net)		135,318,971	5.16
Prepaid Expenses and Deferred Charges		11,147,721	0.42
Commissions Receivables		165,516	0.01
Other Assets		655,981,625	25.00
Total Assets	\$	2,623,586,432	100.00
			% of Total Liabilities
			and
<u>LIABILITIES AND NET WORTH</u>			Net Worth
Loans and Notes Payable from Third Parties Loans and Notes Payable from Parent Companies,	\$	492,137,260	18.76
Affiliates, etc.		376,060,519	14.33
Bonds, Debentures, and Certificates of Indebtedness		390,864,796	14.90
Accounts Payable		77,152,833	2.94
Dealers' Reserves and Withholds		384,355	0.02
Accrued Taxes Other Than Income Tax		1,542,470	0.06
Reserve for Income Taxes		45,806,063	1.75
Credit Insurance Premiums Due Insurer		76,914	0.00
Other Liabilities and Accruals	-	800,039,661	30.49
Total Liabilities		2,184,064,871	83.25
Net Worth		439,521,561	16.75
Total Liabilities and Net Worth	\$	2,623,586,432	100.00

Exhibit B

California Finance Lenders Analysis of Loans and Receivables Outstanding As of December 31, 2014 (\$ in thousands)

(,	Aggregate Balance	% of Subtotal
CALIFORNIA FINANCE LENDERS LOAN RECEIVABLES		
Consumer Loans Commercial Loans	\$ 23,082,061 83,366,136	21.68 78.32
Subtotal	\$ 106,448,197	100.00
Less: Unearned Pre-computed Charges Allowance for Bad Debts	 716,134 1,627,907	
Net California Finance Lenders Loan Receivables	\$ 104,104,156	
OTHER RECEIVABLES		
Sales Contracts Leases (True Leases) Factoring Other	\$ 384,727,662 144,750,795 3,534,900 686,400,366	31.55 11.87 0.29 56.29
Subtotal	\$ 1,219,413,723	100.00
Less: Unearned Pre-computed Charges and Discounts Allowance for Bad Debts	 12,920,204 10,353,357	
Net Other Receivables	\$ 1,196,140,162	

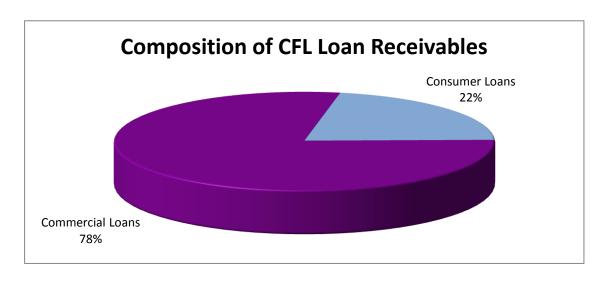


Exhibit C

California Finance Lenders Statement of Income and Expenses Calendar Year 2014 (\$ in thousands)

		Total Income
INCOME		
Gross Income from California Finance Lenders Loans and California Finance Lenders Brokered Loans Gross Income from All Other Businesses and Sources	\$ 8,518,608 530,083,413	1.58 98.42
Total Gross Income	\$ 538,602,021	100.00
<u>EXPENSES</u>		
Loss on Loans Receivable Professional Audit and Accounting Services Insurance and Bond Premiums Legal Services and Expenses Occupancy Expenses Provision for Bad Debt Allowance Salaries and Bonuses: Employees Salaries and Bonuses: Owners, Partners, Executives Depreciation License Fees and Taxes Telephone and Utilities Advertising and Promotions Other Expenses	\$ 2,910,162 979,704 1,205,664 1,479,419 4,525,541 5,444,966 42,631,077 859,513 31,467,480 1,107,702 1,445,819 1,915,188 364,165,339	0.54 0.18 0.22 0.27 0.84 1.01 7.92 0.16 5.84 0.21 0.27 0.36 67.61
Total Expenses before Interest and Income Taxes	\$ 460,137,574	85.43
Income or loss before Interest and Income Taxes	\$ 78,464,447	14.57
Less: Interest Paid to Bona Fide Third Parties Interest Paid to Parent Company, Affiliates and Others	21,660,753 6,895,519	4.02
Income or loss before Income Taxes	\$ 49,908,175	9.27
Less: Provision for Income Taxes	5,802,654	1.08
Net Income or (Loss)	\$ 44,105,521	8.19

% of

Exhibit D

California Finance Lenders Analysis of Income Received Calendar Year 2014 (\$ in thousands)

CFL LOANS AND CFL- BROKERED LOANS	Loans Under \$2,500	Loans \$2,500 and Over	Total
CONSUMER LOANS			
Charges Earned on Loans Collection from Charged-Off	\$ 151,643	\$ 2,610,438	\$ 2,762,081
Accounts	953	55,583	56,536
Income from Credit Insurance	0	129	129
Other Insurance Commissions	0	6,755	6,755
Administrative Fees Commissions from Loan	12,913	57,428	70,341
Brokering	25	63,139	63,164
Other Income	6,451	208,860	 215,311
Income from Consumer Loans	\$ 171,985	\$ 3,002,332	\$ 3,174,317
COMMERCIAL LOANS			
Charges Earned on Loans Collection from Charged-Off Account Income from Credit Insurance Other Insurance Commissions Commissions from Loan Brokering	nts		\$ 4,708,680 29,523 0 50 39,390
Other Income			 566,648
Income from Commercial Loans			\$ 5,344,291
Total Income from All Loans			\$ 8,518,608
ALL OTHER BUSINESS AND SOL	<u>JRCES</u>		
Charges Earned on Loans Other Interest or Return on Investm Collection from Charged-Off Account Income from Credit Insurance Other Insurance Commissions Other Income Relating to Loans			\$ 87,631,122 12,634,310 2,477,647 666 126,596 427,213,072
2			 ,,_,
Total Income from All Other Busine	ss and Sources		\$ 530,083,413

Exhibit E California Finance Lenders Loans Made or Refinanced By Size Calendar Year 2014 (\$ in thousands)

Size of Loan	Number of Loans	% of Total Number		Principal Amount	% of Total Amount
CONSUMER LOANS					
\$ 499 or less 500 to 1,999 2,000 to 2,499 2,500 to 4,999 5,000 to 9,999 10,000 or more	138,038 217,556 5,811 480,727 121,958 144,255	12.45 19.63 0.52 43.37 11.01 13.02	\$	27,560 224,483 12,896 1,455,827 777,245 20,415,394	0.12 0.98 0.06 6.35 3.39 89.10
Total Consumer Loans Made COMMERCIAL LOANS	1,108,345	100.00	<u>\$</u>	22,913,405	100.00
\$5,000 or more	1,603,150	100.00	\$	194,238,463	100.00
Total Commercial Loans Made	1,603,150	100.00	\$	194,238,463	100.00
Total Loans Made, All Categories	2,711,495		\$	217,151,868	

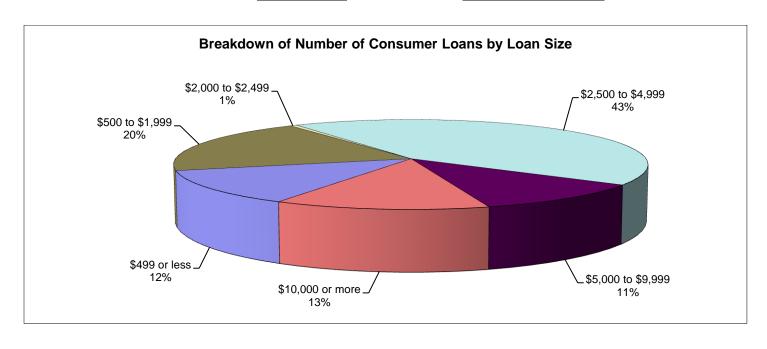


Exhibit F California Finance Lenders Loans Made or Refinanced By Type of Security Calendar Year 2014 (\$ in thousands)

Type of Security	Number of Loans	% of Total Number	 Principal Amount	% of Total Amount
CONSUMER LOANS				
LOANS UNDER \$2,500 Unsecured Personal Property Automobiles & Other Motor Vehicles Auto Title Loans Wage Assignments Other Security	345,796 1,943 1,105 1,114 0 11,447	95.68 0.54 0.30 0.31 0.00 3.17	\$ 243,546 3,392 2,040 1,307 0 14,653	91.93 1.28 0.77 0.49 0.00 5.53
Total Loans Made	361,405	100.00	\$ 264,939	100.00
LOANS OF \$2,500 TO \$4,999 Unsecured Personal Property Automobiles & Other Motor Vehicles Auto Title Loans Wage Assignments Other Security	348,028 16,713 11,574 90,115 0 14,297	72.39 3.48 2.41 18.75 0.00 2.97	\$ 1,030,263 60,081 43,096 268,237 0 54,149	70.77 4.13 2.96 18.42 0.00 3.72
Total Loans Made	480,727	100.00	\$ 1,455,827	100.00
LOANS OF \$5,000 TO \$9,999 Unsecured Personal Property Automobiles & Other Motor Vehicles Auto Title Loans Wage Assignments Real Property Other Security	77,930 5,955 24,606 13,200 0 149 118	63.90 4.88 20.18 10.82 0.00 0.12 0.10	\$ 474,370 35,693 181,067 83,968 0 1,355 791	61.03 4.59 23.30 10.80 0.00 0.18 0.10
Total Loans Made	121,958	100.00	\$ 777,245	100.00
LOANS OF \$10,000 AND MORE Unsecured Personal Property Automobiles & Other Motor Vehicles Auto Title Loans Wage Assignments Real Property Other Security	23,121 2,367 66,686 1,944 0 48,122 2,015	16.03 1.64 46.23 1.35 0.00 33.36 1.40	\$ 2,305,599 177,023 1,890,634 28,366 0 15,841,45 172,313	11.29 0.87 9.26 0.14 0.00 77.60 0.84
Total Loans Made	144,255	100.00	\$ 20,415,394	100.00
Total Consumer Loans Made	1,108,345		\$ 22,913,405	

California Finance Lenders Loans Made or Refinanced By Type of Security

Calendar Year 2014 (\$ in thousands)

Type of Security	Number of Loans	% of Total Number	Prir	ncipal Amount	% of Total Amount
ALL CONSUMER LOANS					
Unsecured Personal Property Automobiles & Other Motor Vehicles	794,875 26,978 103,971	71.72 2.43 9.38	\$	4,053,777 276,190 2,116,838	17.69 1.20 9.24
Auto Title Loans Wage Assignments	106,373 0	9.60 0.00		381,879 0	1.67 0.00
Real Property Other Security	48,271 27,877	4.35 2.52		15,842,815 241,906	69.14 1.06
Total Consumer Loans Made	1,108,345	100.00	\$	22,913,405	100.00

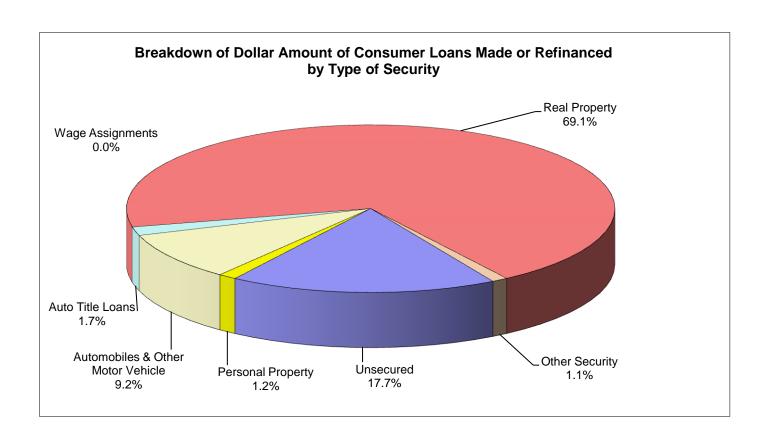


Exhibit F (continued) California Finance Lenders Loans Made or Refinanced By Type of Security Calendar Year 2014 (\$ in thousands)

Type of Security	Number of Loans	% of Total Number	Pri	ncipal Amount	% of Total Amount
COMMERCIAL LOANS					
Unsecured Personal Property Automobiles & Other Motor Vehicles Business Equipment Real Property Other Security	40,437 27,702 1,311,691 25,631 8,003 189,686	2.52 1.73 81.82 1.60 0.50 11.83	\$	19,991,852 1,936,446 108,838,895 4,391,416 34,267,562 24,812,292	10.29 1.00 56.03 2.26 17.64 12.78
Total Commercial Loans Made	1,603,150	100.00	\$	194,238,463	100.00
Total Loans Made, All Categories	2,711,495		\$	217,151,868	

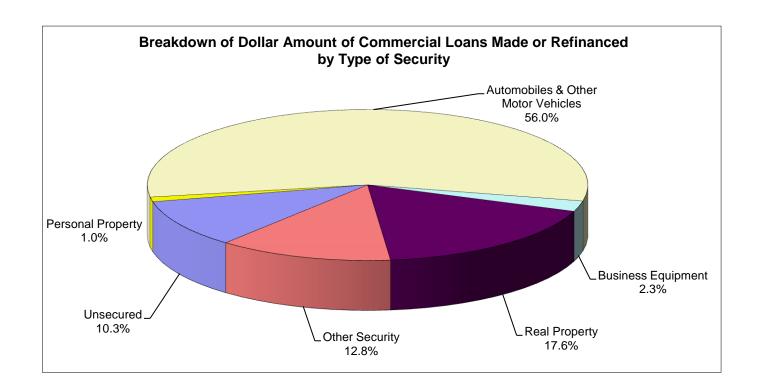


Exhibit G

California Finance Lenders Loans Made or Refinanced by Interest Rates Charged Calendar Year 2014 (\$ in thousands)

Rates Charged	Number of Loans	% of Total Number	 Principal Amount	% of Total Amount
CONSUMER LOANS				
LOANS UNDER \$2,500				
Step Rate: 2.5, 2, 1.5, 1% per month	117,525	32.52	\$ 32,435	12.24
Alternate Rate: 1.6% per month Federal Reserve Bank Rate	6	0.00	10	0.00
plus 10%	616	0.17	1,273	0.48
Other Rates: Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR	18,110 12,409 2,339	5.01 3.43 0.65	19,285 13,044 4,284	7.28 4.92 1.62
25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR	3,855 15,327 53,966	1.07 4.24 14.93	5,097 23,587 72,406	1.92 8.90 27.33
40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR	102,265 22,218 12,769	28.30 6.15 3.53	86,378 4,071 3,070	32.60 1.54 1.16
Total Loans Made	361,405	100.00	\$ 264,939	100.00
LOANS OF \$2,500 TO \$4,999				
Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR	16,612 4,391 3,124 4,802 26,558 97,819 33,270 72,606 221,545	3.46 0.91 0.65 1.00 5.52 20.35 6.92 15.10 46.09	\$ 56,767 16,122 9,552 17,315 99,346 311,279 103,238 221,203 621,005	3.90 1.11 0.66 1.19 6.82 21.38 7.09 15.19 42.66
Total Loans Made	480,727	100.00	\$ 1,455,827	100.00

California Finance Lenders Loans Made or Refinanced by Interest Rates Charged Calendar Year 2014 (\$ in thousands)

Rates Charged	Number of Loans	% of Total Number	 Principal Amount	% of Total Amount
LOANS OF \$5,000 TO \$9,999				
Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR	5,037 1,488 3,965 8,440 18,003 32,229 13,307 16,522 22,967	4.13 1.22 3.25 6.92 14.76 26.43 10.91 13.55 18.83	\$ 37,802 11,871 30,980 62,098 112,812 231,211 73,429 95,573 121,469	4.86 1.53 3.99 7.99 14.51 29.75 9.45 12.30 15.63
Total Loans Made	121,958	100.00	\$ 777,245	100.00
LOANS OF \$10,000 AND MORE				
Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR	113,286 5,800 7,556 4,156 1,444 3,400 3,265 4,883 465	78.53 4.02 5.24 2.88 1.00 2.36 2.26 3.38 0.32	\$ 19,186,374 112,354 111,243 52,861 17,386 49,862 605,508 54,493 225,314	93.98 0.55 0.54 0.26 0.09 0.24 2.97 0.27 1.10
Total Loans Made	144,255	100.00	\$ 20,415,394	100.00
Total Consumer Loans Made	1,108,345		 22,913,405	

California Finance Lenders Loans Made or Refinanced by Interest Rates Charged Calendar Year 2014 (\$ in thousands)

Rates Charged	Number of Loans	% of Total Number	Principal Amount	% of Total Amount
COMMERCIAL LOANS				
Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR Total Commercial Loans Made	1,555,669 18,885 3,080 2,560 2,989 2,026 6,228 5,031 6,682 1,603,150	97.04 1.18 0.19 0.16 0.19 0.13 0.39 0.31 0.42	190,487,431 1,278,801 425,954 262,597 180,646 119,476 250,869 192,583 1,040,106 \$ 194,238,463	98.07 0.66 0.22 0.14 0.09 0.06 0.13 0.10 0.54
Total Loans Made, All Categories	2,711,495		\$ 217,151,868	

California Finance Lenders Loans Made or Refinanced by Interest Rates Charged Calendar Year 2014

(\$ in thousands)

Rates Charged	Number of Loans	% of Total Number	 Principal Amount	% of Total Amount
CONSUMER LOANS				
LOANS UNDER \$2,500			UNSECURED LO	<u>DANS</u>
Step Rate: 2.5, 2, 1.5, 1% per month	116,825	33.78	\$ 31,689	13.01
Alternate Rate: 1.6% per month Federal Reserve Bank Rate	0	0.00	0	0.00
plus 10%	0	0.00	0	0.00
Other Rates: Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR	9,160 8,518 1,728 3,398 15,292 53,950 102,246 22,179 12,500 345,796	2.65 2.46 0.50 0.98 4.42 15.60 29.57 6.41 3.61	\$ 8,878 6,504 3,136 4,349 23,540 72,386 86,358 4,000 2,707	3.65 2.67 1.29 1.79 9.67 29.72 35.46 1.64 1.11
LOANS OF \$2,500 TO \$4,999				
Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR	7,325 477 2,120 1,760 16,411 82,126 29,294 36,103 172,412	2.10 0.14 0.61 0.51 4.72 23.60 8.42 10.37 49.54	\$ 21,679 1,571 6,204 5,933 59,020 257,146 90,481 109,668 478,560	2.10 0.15 0.60 0.58 5.73 24.96 8.78 10.64 46.45
Total Loans Made	348,028	100.00	\$ 1,030,262	100.00

California Finance Lenders

Rates Charged	Number of Loans	% of Total Number	Principal Amount	% of Total Amount
LOANS OF \$5,000 TO \$9,999			UNSECURED I	<u>LOANS</u>
Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR	1,833 265 1,010 2,302 7,434 25,385 11,526 9,709 18,466	2.35 0.34 1.30 2.95 9.54 32.57 14.79 12.46 23.70	\$ 12,381 1,807 7,012 16,517 45,723 183,912 61,729 51,103 94,185	2.61 0.38 1.48 3.48 9.64 38.77 13.01 10.77 19.85
Total Loans Made	77,930	100.00	\$ 474,370	100.00
LOANS OF \$10,000 AND MORE				
Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR	9,460 1,044 2,233 1,179 904 1,655 2,806 3,769 71	40.92 4.52 9.66 5.10 3.91 7.16 12.14 16.30 0.31	\$ 1,548,039 18,353 35,073 13,588 10,848 30,296 599,127 38,802 11,473	67.14 0.80 1.52 0.59 0.47 1.31 25.99 1.68 0.50
Total Loans Made	23,121	100.00	\$ 2,305,599	100.00
Total Unsecured Consumer Loans Made	794,875		\$ 4,053,777	

California Finance Lenders Loans Made or Refinanced by Interest Rates Charged

Calendar Year 2014 (\$ in thousands)

Rates Charged	Number of Loans	% of Total Number	Principal Amount	% of Total Amount
CONSUMER LOANS			DEDCOMAL DD	ODEDTY
LOANS UNDER \$2,500			PERSONAL PRO (HOUSEHOLD	
Step Rate: 2.5, 2, 1.5, 1% per month	0	0.00	\$ 0	0.00
Alternate Rate: 1.6% per month Federal Reserve Bank Rate	0	0.00	0	0.00
plus 10%	616	31.70	1,273	37.53
Other Rates: Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR Total Loans Made	1,171 149 7 0 0 0 0 0 0	60.27 7.67 0.36 0.00 0.00 0.00 0.00 0.00	\$ 1,923 188 8 0 0 0 0 0 0 3,392	56.69 5.54 0.24 0.00 0.00 0.00 0.00 0.00 0.00
LOANS OF \$2,500 TO \$4,999				
Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR	181 80 112 125 5,338 10,877 0 0	1.08 0.48 0.67 0.75 31.94 65.08 0.00 0.00	\$ 676 286 286 537 21,287 37,010 0 0	1.13 0.48 0.48 0.89 35.43 61.60 0.00 0.00
Total Loans Made	16,713	100.00	\$ 60,081	100.00

California Finance Lenders

Rates Charged	Number of Loans	% of Total Number	 Principal Amount	% of Total Amount
LOANS OF \$5,000 TO \$9,999			PERSONAL PRO (HOUSEHOLD	
Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR	3 17 23 1,018 3,486 1,408 0 0	0.05 0.29 0.39 17.09 58.54 23.64 0.00 0.00	\$ 22 143 188 6,724 20,624 7,994 0 0	0.06 0.40 0.53 18.84 57.78 22.40 0.00 0.00
Total Loans Made	5,955	100.00	\$ 35,694	100.00
LOANS OF \$10,000 AND MORE				
Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR	2,292 27 5 28 1 0 1 0 13	96.83 1.14 0.21 1.18 0.04 0.00 0.04 0.00 0.55	\$ 166,261 9,730 57 314 11 0 25 0 625	93.92 5.50 0.03 0.18 0.01 0.00 0.01 0.00 0.35
Total Personal Property Consumer Loans Made	26,978		\$ 276,190	

California Finance Lenders Loans Made or Refinanced by Interest Rates Charged Calendar Year 2014

(\$ in thousands)

Rates Charged	Number of Loans	% of Total Number		Principal Amount	% of Total Amount
CONSUMER LOANS					
LOANS UNDER \$2,500			<u>01</u>	AUTOMOBILES HER MOTOR VE	
Step Rate: 2.5, 2, 1.5, 1% per month	46	4.16	\$	79	3.87
Alternate Rate: 1.6% per month Federal Reserve Bank Rate	0	0.00		0	0.00
plus 10%	0	0.00		0	0.00
Other Rates: Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR	108 16 468 427 26 7	9.77 1.45 42.35 38.64 2.35 0.63		209 29 964 706 34 12	10.25 1.42 47.25 34.61 1.67 0.59
40.000 to 59.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR	7 0 0	0.63 0.00 0.00		8 0 0	0.39 0.00 0.00
Total Loans Made	1,105	100.00	\$	2,040	100.00
LOANS OF \$2,500 TO \$4,999					
Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR	526 217 691 405 4,779 4,712 129 110 5	4.54 1.87 5.97 3.50 41.29 40.71 1.11 0.95 0.04	\$	2,040 744 2,314 1,533 18,929 16,764 428 331	4.73 1.73 5.37 3.56 43.92 38.90 0.99 0.77 0.03
Total Loans Made	11,574	100.00	\$	43,097	100.00

California Finance Lenders

		% of		% of
	Number	Total	Principal	Total
Rates Charged	of Loans	Number	Amount	Amount
LOANS OF \$5,000 TO \$9,999			AUTOMOBILES HER MOTOR VE	
Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR	2,999 1,121 2,897 5,083 7,044 5,367 70 21 4	12.19 4.56 11.77 20.66 28.63 21.81 0.28 0.09 0.02	\$ 23,996 9,253 23,544 38,595 46,204 38,872 453 125 25	13.25 5.11 13.00 21.32 25.52 21.47 0.25 0.07 0.01
Total Loans Made	24,606	100.00	\$ 181,067	100.00
LOANS OF \$10,000 AND MORE				
Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR	51,632 4,638 5,232 2,916 532 1,721 14 1	77.43 6.95 7.85 4.37 0.80 2.58 0.02 0.00 0.00	\$ 1,677,145 75,535 73,938 38,416 6,422 18,985 176 18	88.71 4.00 3.91 2.03 0.34 1.00 0.01 0.00 0.00
Total Loans Made	66,686	100.00	\$ 1,890,634	100.00
Total Automobile & Other Motor Vehicles Consumer Loans Made	103,971		\$ 2,116,838	

California Finance Lenders

Rates Charged	Number of Loans	% of Total Number	Principal Amount	% of Total Amount
CONSUMER LOANS				
LOANS UNDER \$2,500			AUTO TITLE LO	ANS
Step Rate: 2.5, 2, 1.5, 1% per month	654	58.71	\$ 667	51.03
Alternate Rate: 1.6% per month Federal Reserve Bank Rate	0	0.00	0	0.00
plus 10%	0	0.00	0	0.00
Other Rates: Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR	41 5 73 15 3 6 10 38	3.68 0.45 6.55 1.35 0.27 0.54 0.90 3.41	67 10 88 24 3 5 9 70	5.13 0.77 6.73 1.84 0.23 0.38 0.69 5.36
100.000 or More APR	269	24.15	 363	27.77
Total Loans Made	1,114	100.00	\$ 1,307	100.00
LOANS OF \$2,500 TO \$4,999				
Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR	566 19 56 16 11 88 3,838 36,393 49,128	0.63 0.02 0.06 0.02 0.01 0.10 4.26 40.39 54.52	\$ 1,656 68 189 51 36 306 12,297 111,204 142,431	0.62 0.03 0.07 0.02 0.01 0.11 4.58 41.46 53.10
Total Loans Made	90,115	100.00	\$ 268,238	100.00

California Finance Lenders

Rates Charged	Number of Loans	% of Total Number	 Principal Amount	% of Total Amount
LOANS OF \$5,000 TO \$9,999			AUTO TITLE LO	<u> ANS</u>
Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR	40 85 28 17 6 59 1,677 6,792 4,496	0.30 0.64 0.21 0.13 0.05 0.45 12.70 51.45 34.06	\$ 281 668 183 110 43 372 11,033 44,345 26,934	0.33 0.80 0.22 0.13 0.05 0.44 13.14 52.81 32.08
Total Loans Made LOANS OF \$10,000 AND MORE	13,200	100.00	\$ 83,968	100.00
Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR	39 62 51 2 0 23 433 1,113 221	2.01 3.19 2.62 0.10 0.00 1.18 22.27 57.25 11.37	\$ 1,099 945 747 42 0 531 6,030 15,674 3,299	3.87 3.33 2.63 0.15 0.00 1.87 21.26 55.26 11.63
Total Loans Made Total Auto Title Consumer	1,944	100.00	\$ 28,366	100.00
Loans Made	106,373		\$ 381,879	

California Finance Lenders Loans Made or Refinanced by Interest Rates Charged

Calendar Year 2014 (\$ in thousands)

Rates Charged	Number of Loans	% of Total Number		Principal Amount	% of Total Amount
CONSUMER LOANS					
LOANS UNDER \$2,500				WAGE ASSIGNI	<u>MENT</u>
Step Rate: 2.5, 2, 1.5, 1% per month	0		\$	0	
Alternate Rate: 1.6% per month Federal Reserve Bank Rate	0			0	
plus 10%	0			0	
Other Rates: Up to 14.999 APR	0			0	
15.000 to 19.999 APR 20.000 to 24.999 APR	0 0			0 0	
25.000 to 29.999 APR	0			0	
30.000 to 34.999 APR 35.000 to 39.999 APR	0 0			0 0	
40.000 to 69.999 APR	0			0	
70.000 to 99.999 APR 100.000 or More APR	0 0			0 0	
Total Loans Made	0		\$	0	
			Ψ		
LOANS OF \$2,500 TO \$4,999					
Up to 14.999 APR	0		\$	0	
15.000 to 19.999 APR 20.000 to 24.999 APR	0 0			0	
25.000 to 29.999 APR	0			0	
30.000 to 34.999 APR	0			0	
35.000 to 39.999 APR	0			0	
40.000 to 69.999 APR	0			0	
70.000 to 99.999 APR 100.000 or More APR	0 0			0 0	
Total Loans Made	0		\$	0	

California Finance Lenders

Rates Charged	Number of Loans	% of Total Number	% of Principal Total Amount Amount
LOANS OF \$5,000 TO \$9,999			WAGE ASSIGNMENT
Up to 14.999 APR	0		\$ 0
15.000 to 19.999 APR	0		0
20.000 to 24.999 APR	0		0
25.000 to 29.999 APR	0		0
30.000 to 34.999 APR	0		0
35.000 to 39.999 APR	0		0
40.000 to 69.999 APR	0		0
70.000 to 99.999 APR	0		0
100.000 or More APR	0		0
Total Loans Made	0		\$ 0
LOANS OF \$10,000 AND MORE			
Up to 14.999 APR	0		\$ 0
15.000 to 19.999 APR	0		0
20.000 to 24.999 APR	0		0
25.000 to 29.999 APR	0		0
30.000 to 34.999 APR	0		0
35.000 to 39.999 APR	0		0
40.000 to 69.999 APR	0		0
70.000 to 99.999 APR	0		0
100.000 or More APR	0		0
Total Loans Made	0		\$ 0
Total Wage Assignment Consumer Loans Made	0		\$ 0

California Finance Lenders

Rates Charged	Number of Loans	% of Total Number	Principal Amount	% of Total Amount
LOANS OF \$5,000 TO \$9,999			REAL PROP	ERTY
Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR	149 0 0 0 0 0 0	100.00 0.00 0.00 0.00 0.00 0.00 0.00 0.	\$ 1,355 0 0 0 0 0 0 0	100.00 0.00 0.00 0.00 0.00 0.00 0.00 0.
Total Loans Made	149	100.00	\$ 1,355	100.00
LOANS OF \$10,000 AND MORE				
Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR Total Loans Made	48,098 19 4 1 0 0 0 0 0 48,122	99.95 0.04 0.01 0.00 0.00 0.00 0.00 0.00 0.00	\$ 15,833,165 7,330 888 77 0 0 0 0 15,841,460	99.95 0.04 0.01 0.00 0.00 0.00 0.00 0.00 100.00
Total Unsecured Consumer Loans Made	48,271		\$ 15,842,815	

California Finance Lenders Loans Made or Refinanced by Interest Rates Charged Calendar Year 2014

(\$ in thousands)

Rates Charged	Number of Loans	% of Total Number	 Principal Amount	% of Total Amount
CONSUMER LOANS				
LOANS UNDER \$2,500			OTHER SECURI	TIES
Step Rate: 2.5, 2, 1.5, 1% per month	0	0.00	\$ 0	0.00
Alternate Rate: 1.6% per month Federal Reserve Bank Rate	6	0.05	10	0.07
plus 10%	0	0.00	0	0.00
Other Rates: Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR Total Loans Made	7,630 3,721 63 15 6 3 2 1 0	66.66 32.51 0.55 0.13 0.05 0.03 0.02 0.01 0.00	\$ 8,208 6,313 89 18 9 2 3 1 0	56.02 43.08 0.61 0.12 0.06 0.01 0.02 0.01 0.00
			 ,	
Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR	8,014 3,598 145 2,496 19 16 9 0	56.05 25.17 1.01 17.46 0.13 0.11 0.06 0.00	\$ 30,716 13,454 559 9,262 75 54 31 0	56.72 24.85 1.03 17.10 0.14 0.10 0.06 0.00 0.00
Total Loans Made	14,297	100.00	\$ 54,149	100.00

California Finance Lenders

Rates Charged	Number of Loans	% of Total Number		Principal Amount	% of Total Amount
LOANS OF \$5,000 TO \$9,999				OTHER SECURI	TIES
Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR	14 0 7 20 33 10 34 0	11.86 0.00 5.93 16.95 27.97 8.47 28.81 0.00 0.00	\$	92 0 55 153 218 60 213 0	11.63 0.00 6.95 19.34 27.56 7.59 26.93 0.00 0.00
Total Loans Made	118	100.00	\$	791	100.00
LOANS OF \$10,000 AND MORE					
Up to 14.999 APR 15.000 to 19.999 APR 20.000 to 24.999 APR 25.000 to 29.999 APR 30.000 to 34.999 APR 35.000 to 39.999 APR 40.000 to 69.999 APR 70.000 to 99.999 APR 100.000 or More APR	1,925 10 31 30 7 1 11 0 0	95.53 0.50 1.54 1.49 0.35 0.05 0.55 0.00 0.00	\$ \$	170,582 461 540 424 106 50 151 0	99.00 0.27 0.31 0.25 0.06 0.03 0.09 0.00 0.00
Total Other Securities	2,013	100.00	<u> </u>	172,313	100.00
Consumer Loans Made	27,877		\$	241,906	

Exhibit H California Finance Lenders Schedule of Loan Activity Calendar Year 2014 (\$ in thousands)

	Unsecured		Pers	Personal Property		
Consumer Loan Serviced	Number of Loans		Amount	Number of Loans		Amount
Loans Outstanding Prior Year at 12/31/13 Loans Outstanding at Year End 12/31/14 Loans with One or More Past Due Payments Which are Past due 30 or More Days at 12/31/14	481,659 599,533 53,019	\$	1,268,459 1,710,774 137,761	24,014 27,905 2,158	\$	280,017 397,023 28,762
 During Calendar Year 2014: Number of Loans	236,815 473,440		7,586	22,904 83,702		1,633
 Total Number of Repossessions Conducted Total Number of Loans Reinstated Total Number of Collateral Redeemed Total Collateral Sales 	0 1,031 0		7,300	122 52 65		1,000
Resulting in a Deficiency Balance Total Collateral Sales Resulting in a Surplus	0		0	74		869
BalanceTotal Charge-offs	0 94,678		0 275,936	9 1,381		9 1,588
Average Contracted Term of Loan (In Months)	20			42		

Exhibit H (continued) California Finance Lenders Schedule of Loan Activity Calendar Year 2014 (\$ in thousands)

Automobiles and Other Motor

	Vehicles		Auto Title Loans			
Consumer Loan Serviced	Number of Loans	A	Amount	Number of Loans		Amount
Loans Outstanding Prior Year at 12/31/13 Loans Outstanding at Year	1,563,287	\$	25,998,367	93,087	\$	308,242
End 12/31/14 Loans with One or More Past Due Payments Which are	1,774,429		29,604,621	104,098		365,975
Past Due 30 or More Days at 12/31/14	56,551		846,940	12,355		39,080
 During Calendar Year 2014: Number of Loans Charged One or More Late Fees 	419,567			63,475		
 Total Late Fees Collected Total Number of Repossessions 	594,004		35,213	132,572		2,381
Conducted Total Number of	41,492			15,591		
Loans Reinstated Total Number of	6,571			6,953		
Collateral RedeemedTotal Collateral SalesResulting in a	5,652			1,734		
Deficiency Balance Total Collateral Sales Resulting in a Surplus	30,469		337,515	7,430		12,374
Balance	388		439	1,457		1,011
 Total Charge-offs 	46,878		445,306	11,399		27,691
Average Contracted Term of Loan (In Months)	48			28		

Exhibit H (continued) California Finance Lenders Schedule of Loan Activity Calendar Year 2014 (\$ in thousands)

	Real Property		Other Security			
Consumer Loan Serviced	Number of Loans		Amount	Number of Loans		Amount
Loans Outstanding Prior Year at 12/31/13 Loans Outstanding at Year End 12/31/14 Loans with One or More Past Due Payments Which are Past Due 30 or More Days at 12/31/14	68,945 64,663 8,468	\$	16,489,408 15,238,037 1,257,795	25,740 27,444 664	\$	544,676 551,131 8,524
 During Calendar Year 2014: Number of Loans	15,582 44,721		2,808	6,408 13,076		135
 Total Number of Foreclosures / Repossessions Conducted Total Number of Loans Reinstated Total Number of Collateral Redeemed Total Collateral Sales 	840 2,261 1,117			475 9 3		
 Fotal Collateral Sales Resulting in a Deficiency Balance Total Collateral Sales Resulting in a Surplus Balance Total Charge-offs 	273 15 693		12,218 416 41,495	370 13 530		6,877 52 2,030
Average Contracted Term of Loan (In Months)	246		71,700	158		2,000

Exhibit I

California Finance Lenders Default Rates by Security Type and Size of Loan As of December 31, 2014

CONSUMER LOANS UNDER \$2,500

	Unsecured	Personal Property	Automobiles & Other Motor Vehicles	Auto Title Loans
Total # of Charge-Offs Total # of Loans Outstanding Current Loans 1 Payment Past Due 2 Payments Past Due 3 or More Payments Past Due	27,165 582,695 539,042 13,385 5,039 13,327	103 2,38 1,940 28 34 36	72 6,462 5,654 393 166 249	66 1,870 1,608 156 58 48
	Wage Assessments	Other Security	Totals	
Total # of Charge-Offs Total # of Loans Outstanding Current Loans 1 Payment Past Due 2 Payments Past Due 3 or More Payments Past Due	0 0 0 0 0	265 53,980 53,225 455 115 185	27,671 647,045 601,469 14,417 5,412 13,845	

Exhibit I (continued) California Finance Lenders Default Rates by Security Type and Size of Loan As of December 31, 2014

CONSUMER LOANS \$2,500 to \$4,999

	Unsecured	Personal Property	Automobiles & Other Motor Vehicles	Auto Title Loans
Total # of Charge-Offs Total # of Loans Outstanding Current Loans 1 Payment Past Due 2 Payments Past Due 3 or More Payments Past Due	60,246 859,757 822,693 16,304 6,026 14,734	840 12,135 12,191 278 206 495	440 118,428 117,363 460 159 446	14,054 297,618 273,265 18,550 3,037 2,766
	Wage Assessments	Other Security	Totals	
Total # of Charge-Offs Total # of Loans Outstanding Current Loans 1 Payment Past Due 2 Payments Past Due 3 or More Payments Past Due	0 0 0 0 0	289 51,811 50,884 633 137 157	75,869 1,339,749 1,276,396 36,225 9,565 18,598	

Exhibit I (continued) California Finance Lenders Default Rates by Security Type and Size of Loan As of December 31, 2014

CONSUMER LOANS \$5,000 to \$9,999

		Personal	Automobiles & Other Motor	Auto Title
	Unsecured	Property	Vehicles	Loans
Total # of Charge-Offs Total # of Loans Outstanding Current Loans 1 Payment Past Due 2 Payments Past Due 3 or More Payments Past Due	21,922 233,504 227,500 1,822 1,155 3,027	289 4,407 4,183 62 63 99	1,797 57,304 51,628 2,801 691 2,184	3,015 70,343 66,284 3,324 402 333
	Wage Assessments	Real Property	Other Security	Totals
Total # of Charge-Offs	0	9	9	27,041
Total # of Loans Outstanding	0	857	93	366,508
Current Loans	0	855	80	350,530
1 Payment Past Due	0	0	5	8,014
2 Payments Past Due	0	0	2	2,313
3 or More Payments Past Due	0	2	6	5,651

Exhibit I (continued) California Finance Lenders Default Rates by Security Type and Size of Loan As of December 31, 2014

CONSUMER LOANS \$10,000 or More

	Unsecured	Personal Property	Automobiles & Other Motor Vehicles	Auto Title Loans
Total # of Charge-Offs Total # of Loans Outstanding Current Loans 1 Payment Past Due 2 Payments Past Due 3 or More Payments Past Due	1,677 353,000 315,835 36,425 221 519	16 136,673 115,339 179 55 21,100	30,565 23,676,639 21,016,370 2,080,745 435,806 143,718	498 24,679 24,150 412 52 65
	Wage Assessments	Real Property	Other Security	Totals
Total # of Charge-Offs Total # of Loans Outstanding Current Loans 1 Payment Past Due 2 Payments Past Due 3 or More Payments Past Due	0 0 0 0 0	692 29,114,109 29,027,393 43,000 392 43,324	25 10,348 10,157 103 29 59	33,473 53,315,448 50,509,244 2,160,864 436,555 208,785



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