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STATE OF CALIFORNIA BUSINESS, TRANSPORTATION AND HOUSING AGENCY DEPARTMENT OF CORPORATIONS

TO: Nicolas de Segonzac, President and CEO Acu-Shield Financial, Inc.
Emico, Inc.
3291 N. Buffalo Dr. Ste. #9
Las Vegas, NV 89129

Best Debt Solution, Inc. 1026 W. El Norte Parkway #220 Escondido, CA 92026

Debtco, Inc., dba Acu-Shield Financial, Inc. 9323 Chesapeake Dr. Ste. B1 San Diego, CA 92123

Debt Relief of America, L.P., dba Fresh Start America 12201 Merit Dr. #620 Dallas, TX 75251

Fresh Start America 9187 Clairemont Mesa Blvd., Ste. 6-534 San Diego, CA 92123

Global Client Solutions, LLC 9820 E. 41st Street, Ste. 400 Tulsa, OK 74146

DESIST AND REFRAIN ORDER

(For violation of section 12200 of the Financial Code)

The California Corporations Commissioner finds that:

1. Acu-Shield Financial, Inc. ("Acu-Shield") is a for-profit Nevada corporation with a principal place of business 3291 N. Buffalo Dr. Ste. #9, Las Vegas, NV 89129. Acu-Shield formerly

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had an address at 9555 Chesapeake Dr. #101, San Diego, CA 92123. Acu-Shield's CEO and president is Nicolas de Segonzac.

- 2. Emico, Inc. ("Emico"), a for-profit Nevada corporation, is Acu-Shield's parent company. Emico also maintains places of business at 9555 Chesapeake Dr., San Diego, CA 92123 and 3291 N. Buffalo Dr. Ste. #9, Las Vegas, NV 89129. Emico's website, www.emico.com, states that the company is headquartered in San Diego, California. According to a newspaper article linked on the website, Emico's president and CEO is Nicolas de Segonzac.
- 3. Best Debt Solution, Inc. ("Best Debt Solution") was formerly a California corporation with a principal place of business at 1026 W. El Norte Parkway #220, Escondido, CA 92026. Best Debt Solution's CEO and president is Ron Fender.
- 4. Debtco, Inc. ("Debtco") is a suspended California corporation. At all relevant times, its principal place of business was 9323 Chesapeake Dr. Ste. B1, San Diego, CA 92123. Its president is Nicolas de Segonzac. Debtco does business as Acu-Shield.
- 5. Debt Relief of America ("DRA") is a limited partnership organized under the laws of Texas. Its principal place of business is 12201 Merit Dr. #620, Dallas, TX 75251. DRA also does business as Fresh Start America.
- 6. Fresh Start America is a suspended California corporation. At all relevant times, its principal place of business was 9187 Clairemont Mesa Blvd., Ste. 6-534, San Diego, CA 92123. Its president was Ralph Sanchez.
- 7. Global Client Solutions, LLC ("Global Client Solutions") is an Oklahoma corporation with a principal place of business at 9820 E. 41st Street, Ste. 400, Tulsa, OK 74146.
- 8. Acu-Shield maintains a website at www.acushield.net. On the website, it says it provides "customer support and financial services and education to consumers." It also claims to have settled "160 million dollars worth of debt for 6,800 families."
- 9. The above-named individuals and entities, working in concert or participation among themselves or with others, engaged in the following activities in violation of the Check Sellers, Bill Payers and Proraters Law pursuant to the California Financial Code section 12000 et seq.

- 10. On or about August 30, 2007, Acu-Shield, through its parent company, Emico, entered into a contract with Debt Relief of America, doing business as Fresh Start America. The contract provides that Emico, the "Facilitator," shall perform services such as "furnishing a sales script to Originator; training of Originator's sales trainers; Client file maintenance; Client education; Clients collections and savings monitoring; day-to-day Client contact; and Client debt settlement." DRA, the "Originator," according to this contract, "shall have no involvement in any of the debt settlement and related services that any affiliated company debt settlement organization or law firm (or any subcontractor of either) provides to Clients."
- 11. DRA entered into contracts with California consumers called "Client Negotiation Agreements." The Client Negotiation Agreement states that DRA's program "helps Client eliminate debt while achieving significant savings in the shortest amount of time without filing for bankruptcy."
- 12. Pursuant to the Client Negotiation Agreement, DRA's clients are charged an administrative fee of 6-10% of the client's debt; a monthly maintenance fee; and a negotiation fee of 10-15% of the amount saved by the client as the result of a negotiated settlement. DRA withdraws these fees each month from the client's bank account via electronic fund transfers.
- 13. In addition, the Client Negotiation Agreement provides that once the administrative fee has been paid, the client must set up a savings account with a third party processor's bank, in which the client's savings will be deposited.
- 14. Along with the Client Negotiation Agreement, DRA's clients execute a "limited power of attorney" which authorizes DRA and its agents to withdraw funds from the client's checking accounts "for the purpose of paying DRA fees and forwarding settlement funds to creditors."
- 15. In a different version of DRA and Fresh Start America's contract, the client "grants to Fresh Start America-DRA and its appointees and agents specifically Acushield Financial (collectively and individually) the exclusive right to negotiate with the creditors specifically identified in the Assigned Creditor list and to settle creditors' claims."

- 16. Some of DRA's clients execute the "DRA Client Disclosure Checklist," which provides: "Client understands that once Administrative Fee is paid. [sic] Payments will be withdrawn and put into Client's Savings Account (Global Client Solutions) for Settlement."
- 17. Some of DRA's clients also executed "Special Purpose Account Application" which included an "Authorization to Debit Bank Account." Using this form, the client would open a bank account with Rocky Mountain Bank & Trust, funded by debiting the client's own bank account. By signing this form, the client would authorize Rocky Mountain Bank & Trust, "through its agent Global Client Solutions, LLC ("GCS"), to administer the account on my behalf" and "periodically [disburse] funds from the Account to fulfill my obligations under the [debt settlement] Program...." For the purposes of this form, Debt Relief of America was referred to as the "sponsor." By signing this form, the client would grant permission to the "Bank, GCS and the Sponsor to share information regarding the [debt settlement] Program and the Account with each other to facilitate transactions involving the Account...."
- 18. Best Debt Solution's precise relationship with Acu-Shield is unknown. However, in 2004, at least one California resident entered into a contract with Best Debt Solution, which eventually resulted in his monthly payments being made to Acu-Shield.
- 19. Pursuant to the California resident's contract with Best Debt Solution, the resident was to pay the company \$375 per month; after the first two months, a portion of every monthly payment would be applied toward the resident's "set-aside" or settlement funds to be paid to his creditors. The monthly payments were made by electronic fund transfers. Pursuant to the contract, the resident agreed that "Best Debt Solution will administer my set-aside funds as needed...."
- 20. Although the California resident was not notified when his contract was acquired by Acu-Shield, Acu-Shield notified him on October 17, 2006, that it was moving from 9555 Chesapeake Dr., San Diego, CA 92123, to 3291 N. Buffalo Dr. Ste. #9, Las Vegas, NV 89129.
- 21. The Department of Corporations has jurisdiction over and regulates bill payers and proraters under the Check Sellers, Bill Payers and Proraters Law set forth in California Financial Code section 12000 et seq. California Financial Code section 12200, states:

No person shall engage in the business, for compensation, of selling checks, drafts, money orders, or other commercial paper serving the same purpose, or of receiving money as agent of an obligor for the purpose of paying bills, invoices, or accounts of such obligor, or acting as a prorater, nor shall any person, without direct compensation and not as an authorized agent for a utility company, accept money for the purpose of forwarding it to others in payment of utility bills, without first obtaining a license from the commissioner.

- 22. The definition of proraters, found in Financial Code section 12002.1, states:
 - A prorater is a person who, for compensation, engages in whole or in part in the business of receiving money or evidences thereof for the purpose of distributing the money or evidences thereof among creditors in payment or partial payment of the obligations of the debtor.
- 23. The California Corporations Commissioner has not licensed Nicolas de Segonzac, Best Debt Solution, Acu-Shield, Debtco, Emico, Debt Relief of America, Fresh Start America, or Global Client Solutions in this State to act as proraters.

Based upon the foregoing findings, the California Corporations Commissioner is of the opinion that Nicolas de Segonzac; Acu-Shield Financial, Inc.; Emico, Inc.; Best Debt Solution, Inc.; Debtco, Inc., dba Acu-Shield Financial, Inc.; Debt Relief of America, L.P., dba Fresh Start America; Fresh Start America; and Global Client Solutions, LLC, in concert and/or in participation with others, have been engaging in business as bill payers or proraters as defined in the Check Sellers, Bill Payers and Proraters Law without a license from the California Corporations Commissioner.

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Pursuant to Financial Code section 12103, the California Corporations Commissioner
hereby orders Nicolas de Segonzac; Acu-Shield Financial, Inc.; Emico, Inc.; Best Debt Solution,
Inc.; Debtco, Inc., dba Acu-Shield Financial, Inc.; Debt Relief of America, L.P., dba Fresh Start
America; Fresh Start America; and Global Client Solutions, LLC, individually, in concert and/or
in participation with others, to desist and refrain from engaging in business as bill payers and
proraters unless and until they are licensed or exempt. This Order is necessary, in the public
interest, and for the protection of consumers.
Dated: December 23, 2008 Los Angeles, California
PRESTON DuFAUCHARD
California Corporations Commissioner
By
ALAN S. WEINGER Lead Corporations Counsel
Enforcement Division